

## Sharing your information

Your information will only be disclosed to those who have a genuine need to know and who agree to keep your information confidential. For your direct care we often share information with:

- NHS hospitals and clinics
- GPs
- Social care

Following the principles within the General Data Protection Regulation (GDPR), MCH processes your data for purposes of:

- provision of health or social care or treatment
- medical diagnosis
- preventative or occupational medicine
- management of health or social care systems and services, carried out by, or under the supervision of health professional or another person, who in the circumstances owes a duty of confidentiality under an enactment or rule of law

## Who to contact

School Nursing

t: 0300 123 3444

Snapdragons Centre, Cliffe Road,  
ME2 3FF

[Medch.childrenscommunity@nhs.net](mailto:Medch.childrenscommunity@nhs.net)

Medway Community Healthcare CIC providing services on behalf of the NHS  
Registered office: MCH House, Bailey Drive, Gillingham, Kent ME8 0PZ  
Tel: 01634 337593  
Registered in England and Wales, Company number: 07275637



Our privacy notice is available at [medwaycommunityhealthcare.nhs.uk/privacy/](https://www.medwaycommunityhealthcare.nhs.uk/privacy/)

If you would like to view or request a copy of your patient record, please email [medch.dataprotection@nhs.net](mailto:medch.dataprotection@nhs.net) or call 01634 334640. In most instances this service is free, and we aim to provide the requested information within 1 calendar month. More information can be found by visiting:

[medwaycommunityhealthcare.nhs.uk/contact-us/information-about-me/](https://www.medwaycommunityhealthcare.nhs.uk/contact-us/information-about-me/)

Medway Community Healthcare provides a wide range of high-quality community health services for Medway residents, from community nurses and health visitors to speech and language therapists and out of hours urgent care.

## Customer care

Please send any comments about Medway Community Healthcare services to: -

Customer care coordinator

Medway Community Healthcare  
MCH House, Bailey Drive, Gillingham,  
Kent, ME8 0PZ

t: 0300 1233444

[medch.customercare@nhs.net](mailto:medch.customercare@nhs.net)

All contact will be treated confidentially  
This information can be made available in other formats and languages. Please email [medch.communications@nhs.net](mailto:medch.communications@nhs.net)

Ref: MCH 737



## School Nursing Team

Improving the health & wellbeing of school aged children



## Who are we?

Our school nursing team is made up of; School Nurses, Learning Disability Nurses, Emotional Wellbeing Practitioners, School Staff Nurses and Clinical Support Workers.

We are dedicated to improving the health and wellbeing of school aged children (4-18 years) in Medway.

We offer support to children and families at school, in their home and other community venues.

This includes children who are not attending school or those who are electively home educated.

## What do we do?

- Promote healthy lifestyles
- Support children and young people who have additional needs
- Keep children safe and well
- Help children and young people make transitions

We offer support and advice on many areas including:

- Behaviour change
- Emotional wellbeing
- Healthy lifestyles and growth
- Healthy relationships including sexual health
- Managing long term conditions/complex needs in school
- National Child Measurement Programme
- Puberty and growing up
- Risk taking behaviour
- Sexual health
- Sleep
- Toileting
- Yr. R Hearing & Vision Screening



We work with other agencies including schools, health and social care professionals and specialist services to enable children to access education and achieve their potential.

## Transition

As children become young adults, we encourage them to take responsibility for their own health and lifestyle, providing them with advice and guidance to access the right services.

## Chathealth

We also offer a text messaging service to secondary school aged young people. This is using an NHS approved platform and allows young people to text directly to a school nurse based in Medway. This can be done anonymously if the young person chooses.

**07480 635 786**



## How do I access the service?

- Using our online referral form, found on our website – search for Medway School Nurses or scan the QR code



- Speaking to your child's school
- Ringing 0300 123 3444

## What happens next?

We review the information shared and decide on the most appropriate next steps. We may decide a member of the school health team is best to support, or we may signpost to a more appropriate service.